

Tapnow.no

Terms of Use and Privacy Policy

Draft 1.0 • 6 October 2026 • Owner: ID Group Nordic AS

About Tapnow

Tapnow is free to download and use with a Basic plan. Within the app, you can choose to upgrade to Premium for NOK 49 per month, including VAT for consumers. Premium has no minimum commitment. A paid upgrade requires an express order; Basic users are not automatically charged.

Premium provides extended access to programming NFC tags and erasing their content on request, subject to compatible tag and device capabilities. Premium also includes unlimited use of QRNorway to design an unlimited number of QR codes and export them as PNG, SVG and JPG for printing. You can personalise codes with a logo, colours or icons.

Provider and contact details

Tapnow.no and the Tapnow app are owned by ID Group Nordic AS. Organisation number: 925 053 600. Address shown on the ID Nordic website: Unity Arena, entrance 5, John Strandrudsvei 16, 1360 Fornebu, Norway. Email: info@idnordic.no. Telephone: +47 4142 0708. Website: <https://www.tapnow.no>.

Before publication

This draft is based on information supplied by the owner and previously reviewed information on idnordic.no. Tapnow.no and QRNorway content could not be retrieved. Fields marked [COMPLETE] must be resolved and the text checked against the actual technical implementation. Appendices marked internal must not be published. Effective date: [COMPLETE].

1. Terms of Use

1.1 Agreement, Basic and Premium

These terms apply to Tapnow.no, the Tapnow app and the QRNorway access included in Premium. The product description and order confirmation supplement these terms. Mandatory consumer rights take precedence. The Privacy Policy provides information and does not constitute general consent to data processing.

Basic is free. Premium costs NOK 49 per month and is billed monthly in advance until cancelled. Before ordering, we show feature differences, technical requirements, total price, payment date, delivery and cancellation arrangements. You receive the agreement and order confirmation on a durable medium, such as email. Paid contracts must be entered into by adults or with the necessary consent of a legal guardian; business customers must be authorised.

1.2 No minimum commitment - cancellation by SMS

You can cancel Premium at any time by sending an SMS with the exact keyword STOPP to [COMPLETE: Tapnow SMS number]. Send it from the mobile number linked to the subscription. If you cannot access that number or encounter an error, contact info@idnordic.no. You can also cancel by email or using the same means of communication used to order. The SMS number must be clearly available in the app, on the website and in the order confirmation.

Once received, cancellation stops the next renewal without a cancellation fee or additional payment period. Premium continues until the end of the period already paid for; you can then continue with free Basic. We confirm the end date. Any ordinary SMS charge follows your mobile operator's agreement and is disclosed before ordering if applicable. Deleting the app does not, by itself, cancel the subscription.

Ordinary cancellation does not normally result in a refund for the current period. Withdrawal rights and statutory remedies for defects remain unaffected. At least every six months, we send a reminder that the subscription is ongoing and explain how to cancel. Consumers' rights if a reminder is omitted follow section 33 of the Norwegian Digital Services Act ([digitalytelsesloven](#)).

NFC and QRNorway

1.3 NFC programming and erasure

Premium provides access to the NFC features described before purchase. Supported phones, operating systems, tag types and any limitations are disclosed in the app. Programming and erasure require a compatible, writable tag and permission to modify it. Locked or write-protected tags may have limitations that the app cannot override.

Check the content before overwriting or erasing it and keep a backup where needed. Erasing a link or information on an NFC tag does not automatically erase data on the website, account or system to which it points. Such data must be handled separately. These technical considerations do not limit statutory remedies for app defects.

1.4 Unlimited QR design with Premium

An active Premium subscription includes unlimited use of QRNorway to design an unlimited number of QR codes. Codes can be personalised with your own logos, chosen colours and icons and exported in PNG, SVG and JPG formats. PNG and JPG are provided at high resolution for printing; SVG is a scalable vector format. Available export settings and any technical requirements are disclosed in the service.

Unlimited means there is no contractual limit on the number of QR designs under Premium. Unauthorised automation, security attacks and use that damages the service are prohibited. Technical security measures must be proportionate and must not introduce a hidden ordinary quantity limit.

You must have the rights to the logos, icons and other content you use. Test codes on relevant devices and at the final print size. Contrast, logo size, resolution, print quality and material can affect readability. High resolution alone does not guarantee scanning in every situation.

[COMPLETE before publication: whether codes are static or dynamic, whether links redirect through QRNorway, whether scans are logged, and what happens to saved designs, downloaded codes and any dynamic links after cancellation. Do not promise permanent operation of dynamic codes without confirming the service arrangements.]

Terms of Use, continued

1.5 Licence, delivery and updates

You receive a non-exclusive licence to the app and ordered features. Ownership of the app's source code is not transferred. You retain rights to your own content. [COMPLETE: licensing terms for the service's own icons and other design assets.] Premium is activated within the time stated when ordering. Necessary and legally required updates, including security updates, are provided. Protect your login credentials and use the service lawfully.

1.6 Right of withdrawal

Consumers generally have a 14-day right of withdrawal from entering into a distance contract for services and digital content. Send a clear notice to info@idnordic.no or use the standard withdrawal form. We provide the legally required information and standard withdrawal form before ordering. Missing information may extend the period.

Premium access does not automatically remove withdrawal rights. If you expressly request service performance before the withdrawal period expires, payment for the portion supplied may be required only where the legal conditions are met. For paid digital content without a physical medium, withdrawal rights may be lost only after delivery starts, express prior consent, acknowledgement of the loss of that right and legally required confirmation. For paid services, full performance and the necessary consent and acknowledgement are required for the right to lapse. Accepting general terms alone is insufficient. Statutory refunds are made without undue delay, no later than 14 days after notice, normally using the same payment method.

1.7 Defects, changes and disputes

Report defects to info@idnordic.no. Consumers retain rights to delivery, correction or replacement, price reduction, termination for breach and compensation under the Norwegian Digital Services Act where its conditions are met. The Act may also apply to free services where personal data is provided as consideration. No general liability exclusion or shorter complaint deadline is imposed.

Prices may change in response to documented changes in operating costs, supplier costs or public charges. We give notice on a durable medium at least 30 days before an increase, or earlier where required by law. You may cancel without charge before the increase. Section 28 rights remain, including cancellation from the change date for an increase exceeding the consumer price index. Other changes require valid reasons, such as security, legal requirements or technical adaptation, and must comply with sections 41 and 42. Material adverse changes are notified within a reasonable time; statutory rights to terminate without charge, including the relevant 30-day period, remain.

For material breach, proportionate restrictions or termination may be imposed in accordance with law, normally with reasons, notice and an opportunity to remedy. For app-store purchases, the confirmation identifies the seller and payment handler. Norwegian law applies without depriving consumers of other mandatory protections. Complaints are first addressed to us, then where appropriate to the Norwegian Consumer Authority and Consumer Complaints Board within their remit. Court jurisdiction follows applicable rules.

2. Privacy Policy

2.1 Controller

ID Group Nordic AS is the controller for personal data where we determine the purposes and means of processing. Contact: info@idnordic.no; other contact details appear on the cover page. If QRNorway is a separate provider or controller, its identity, role and privacy information must be disclosed before sharing data. [COMPLETE: QRNorway's legal owner and role; shared access does not establish shared ownership.]

2.2 Data, purposes and legal bases

Account and subscription data, if collected: name, email, mobile number, user ID, login information and subscription status to manage access and deliver ordered features. Basis: GDPR Article 6(1)(b) where necessary for the contract. Purchases, transaction references, invoices and payment status are processed for payments and accounting under Article 6(1)(b) and (c). [COMPLETE: actual fields, payment provider and whether we receive card data.]

NFC and QR content may include links, text, logos, images and personal data you enter. The purpose is the programming and design functionality you request. Contract-based processing is used only where necessary for the contract with you. [COMPLETE: whether content is processed only on the device or sent to a server, what is stored, how uploads are erased, and the basis and role for data concerning others.]

SMS cancellation: mobile number, STOPP message, timestamp and cancellation status are used to identify and cancel the subscription and confirm it, under Article 6(1)(b) where necessary. Records for legal claims require a separately assessed basis and retention period. Support: contact details and enquiries are used to respond under Article 6(1)(b), or (f) for ordinary customer communications following a documented legitimate interests assessment.

Operational and security logs, if used, may include IP addresses, device information, timestamps and errors. Article 6(1)(f) may apply after weighing secure operation against privacy impacts. Optional analytics and marketing require consent where required by law. [COMPLETE: actual logs, tools and consent methods; remove processing that does not occur.]

2.3 Sources and necessary information

Data may come from you, your use of the service, SMS cancellation and the payment provider. Required fields and consequences of not providing data are explained at collection. [COMPLETE: other sources and any scan logging. If QR codes track people scanning them, those individuals also need information and a valid legal basis.]

Privacy Policy, continued

2.4 Sharing, providers and countries

Data is shared only where necessary and with a valid basis. Relevant recipients may include hosting, SMS, payment and support providers and QRNorway. Processors must have a data processing agreement. Public authorities may receive data where required by law. [COMPLETE: actual names, roles, purposes, recipient categories, storage countries and remote access. For transfers outside the EEA: countries, transfer mechanisms, safeguards and how to obtain a copy.]

2.5 Retention and erasure

We erase or anonymise data when no longer needed, unless statutory retention or specific legal claims require further storage. [COMPLETE: periods or clear criteria for accounts, designs, uploads, NFC content, QR links, scan logs, SMS, support, accounting and backups. Explain how users erase content and accounts, and what is retained after cancellation.]

Erasing tag content, deleting a QR design, deleting an account and cancelling Premium are different actions. A link may already have been shared or printed. Explain in the app which action removes which data, including any copies held by providers.

2.6 Your rights and security

Where the conditions are met, you may request access, rectification, erasure, restriction and data portability. You may object to legitimate-interest processing and always to direct marketing. Consent may be withdrawn without affecting earlier lawful processing. Contact info@idnordic.no. We normally respond within one month and notify you within the first month of any lawful extension. You may complain to the Norwegian Data Protection Authority at datatilsynet.no.

We must use technical and organisational measures appropriate to the risks, including access controls. [COMPLETE: whether profiling or automated decisions occur. If so, describe the logic, significance, consequences and rights; otherwise confirm this in the final version. Clarify age groups and any processing of children's data.]

2.7 Cookies, permissions and changes

Optional cookies and similar technologies require prior consent where section 3-15 of the Norwegian Electronic Communications Act applies. Strictly necessary technologies may be used within statutory exceptions. Rejecting must be as easy as accepting, and withdrawal as easy as giving consent. [COMPLETE: cookie and SDK list with names, purposes, providers, data, lifetimes and a link to consent settings.]

The app must explain access to NFC, camera, images and other actual permissions before access. [COMPLETE: permissions used and whether data leaves the device.] A device permission alone is not GDPR consent. Material policy changes are actively notified before taking effect. New purposes are assessed separately and fresh consent obtained where required.

Internal appendix

Resolve before publication

Verify company details, effective date and SMS number. Test STOPP cancellation and confirmation, clarify payments and app-store rules, and set up six-monthly subscription reminders. Make the standard withdrawal form and agreement available in the purchase process.

Describe the precise NFC features included in Basic and Premium, supported tags and devices, and erasure behaviour. Confirm QRNorway's legal role, access from Tapnow, export resolutions, design-asset licences and whether codes are static or dynamic. Clarify functionality and data after cancellation; do not describe usage as unlimited if ordinary quantity limits actually exist.

Map data flows, scan logging, providers, legal bases, countries, erasure procedures, cookies and SDKs. Complete all marked fields and remove processing that does not occur. The Privacy Policy must reflect the actual implementation. Publish terms and privacy as separate accessible web pages; omit this internal appendix.

Source basis

Service description and pricing: information supplied by ID Group Nordic AS in this conversation on 6 October 2026. Company and contact details: <https://www.idnordic.no>. Content at <https://www.tapnow.no> and <https://qrnorway.no> was unavailable when checked; QRNorway's domain and legal affiliation must be confirmed.

Legal background from the previously researched draft: the Norwegian Digital Services Act (<https://lovdata.no/dokument/NL/lov/2022-06-17-56>), Right of Withdrawal Act (<https://lovdata.no/dokument/NL/lov/2014-06-20-27>), and Datatilsynet guidance on transparency and cookies. This is a tailored draft, not confirmation of legal or technical compliance.